



Town of South Kingstown Water Division & Vanguard Utility Service, Inc.

Dear Resident,

Please read the following letter very carefully regarding your water service!

THE TOWN OF SOUTH KINGSTOWN WATER METER REPLACEMENT PROGRAM IS NOW UNDER WAY!

The Town of South Kingstown, through its installation water meter installation contractor Vanguard Utility Services, Inc. (Vanguard), will be commencing a **mandatory** meter replacement program, which will replace all existing water meters with new water meters. In order to complete the replacement program, you will need to contact ***Vanguard at (401) 214-5725 to schedule an appointment*** for water meter replacement. A Vanguard field technician will need to gain access to your dwelling basement or crawl space to replace your existing water meter with your new water meter.

The new meters will improve the efficiency of the meter reading process.

Representatives of Vanguard Utility Services, Inc., the company doing the replacement project for the Town of South Kingstown, will be working from Monday – Friday, 8 a.m. to 8 p.m. and Saturdays as needed.

- **There is NO CHARGE for the replacement of your meter.**
- **An adult must be home to provide access.**
- No plumbing work is involved in most cases (it is the home owner's responsibility to correct any plumbing deficiencies)
- The meter replacement will take approximately **20 minutes** to complete, during which time you will be without water
- All Vanguard representatives will be properly identified with uniforms and a photo identification card issued by the South Kingstown Police Department displayed on their outer garment. However, feel free to contact the Town of South Kingstown, Water Division, at 401-789-9331, ext. 2257, should you wish to verify a representative's identity prior to allowing access.
- Kindly save the meter replacement contractor and yourself time by clearing any obstructions or materials in proximity to the water meter before Vanguard arrives.

YOUR COOPERATION IS IMPORTANT. This meter replacement program is a **mandatory** program.

Non-compliance with this program may result in service disruption and/or fees.

For an appointment please call Vanguard at: (401) 214-5725